



Learn Japanese Pod with Ami and Alex

Podcast 31: Convenience Store Japanese

In this lesson you will learn the following:

- ✓ Useful phrases for buying things at a convenience store
- ✓ Typical phrases used by convenience store staff

LEVEL: Upper Beginner



Introduction

In this podcast you will learn useful Japanese phrases for shopping at a convenience store. Understanding the polite language used by convenience store staff can be a little confusing at first. However, if you learn common set phrases it's not that hard to understand.

Main Dialog (Japanese)

A: いらっしゃいませ、お次の方どうぞ。

B: ファミチキを一つとハッシュポテトを一つお願いします。

A: こちら温めますか。

B: はい、お願いします

A: お箸をお付けしますか。

B: はい、お願いします。

A: 袋お分けしますか。

B: 大丈夫です。

A: ポイントカードはお持ちですか。

B: はい。

A: 1500円になります。1万円からよろしいですか。

B: はい

A: ありがとうございました



Main Dialog (Japanese pronunciation)

A: *Irasshaimase, otsugi no kata dōzo.*

B: *Famichiki o hitotsu to Hasshu potato o hitotsu onegaishimasu.*

A: *Kochira atatamemasu ka.*

B: *Hai, onegai shimasu.*

A: *Ohashi o otsuke shimasu ka.*

B: *Hai, onegai shimasu.*

A: *Fukuro owake shimasu ka.*

B: *Daijōbu desu.*

A: *Pointo kaado wa omochi desu ka.*

B: *Hai.*

A: *Sen gohyaku ni narimasu. Ichi man en kara yoroshii desu ka.*

B: *Hai*

A: *Arigatō gozaimasu.*



Main Dialog (English)

A: Welcome, next customer please.

B: One Famichiki (fried Family Mart chicken) and one hashed potato please.

A: Would you like it heated?

B: Yes, please.

A: Would you like chopsticks with that?

B: Yes, please/

A: Would you like to use seperate bags?

B: No, that's fine.

A: Do you have a point card?

B: Yes.

A: That'll be 1500 yen. Shall I give you change from this 10,000 yen bill?

B: Yes.

A: Thanks.



Extra Phrases

Saying Yes and no to stuff

To recap, when talking to Konbini staff you'll mostly say:

はい、お願いします - *Hai, Onegai shimasu* - Yes please

大丈夫です - *Daijōbu desu* - No, it's OK

Ordering stuff

One useful phrase is これ一つお願いします *Kore o hitotsu onegai shimasu* - which means I'll have one of that. When you aren't sure of the name for something, you can point and say that. So usually at the register or レジ *reji* - there'll be a glass case with hot food such as fried chicken, potato and other foods. Sometimes the kanji can be hard to read so just point and say これ一つお願いします *Kore o hitotsu onegai shimasu*

Bags

One thing you'll definitely be talking about is plastic bags. Here are some useful phrases:

袋にお入れしますか

Fukuro oire shimasu ka.

Do you need a bag?

袋お分けしますか

Fukuro owake shimasu ka.

Shall I put these in separate bags?

このままでよろしいでしょうか

Kono mama de yoroshii deshō ka

Do you want it just like this. You don't need a bag right?

袋は結構です

Fukuro wa kekkō desu

No, I don't need a bag.



Asking if you want chopsticks and other cutlery

Another thing you will almost definitely be asked is if you want chopsticks, a spoon, a straw etc.

お箸はご利用ですか

Ohashi wa goriyō desu ka

Will you be using chopsticks

お箸をお付けしますか

Ohashi o otsuke shimasu ka

Do you want chopsticks? (Shall I add chopsticks?)

スプーンをお付けしますか

Supuun o otsuke shimasu ka

Do you want a spoon?

ストローをお付けしますか

Sutoroo o otsuke shimasu ka

Do you want a straw?

Point card

Another thing that might throw you off is point cards. Many *konbini* have customer loyalty point cards which allow you to build up points every time you make a purchase. So they'll usually say:

ポイントカードはお持ちですか

Pointo kaado wa omochi desu ka

Do you have a point card?



And you can reply

はい、持ってます

Hai, mottemasu

Yes I have one

ないです

Nai desu

No I don't have one.

Remember when saying no, you usually don't say いいえ *iee* as it can sound a little strong. Just say 結構です *Kekkō desu* or 大丈夫です *Daijōbu desu*

Paying

When handing over money you'll hear...

1万円からでよろしいですか。

Ichi man en kara de yoroshii desu ka

Are you paying with a 10,000 yen note?

ちょうどおあづかりします

Chōdo oadzukari shimasu

Thanks for giving me the exact amount.

Then they might ask...

レシートはよろしいですか

Reshiito wa yoroshii desu ka

Do you need a receipt?



Asking to use the bathroom

おトイレをお借りしてもよろしいですか
Otoire o okari shitemo yoroshii desu ka
Can I use the bathroom please? And they'll say

はい、どうぞ
Hai. Dōzo
Please go ahead

Random Phrase of the Week

居留守 *Irusu* - To pretend to not be at home
or
居留守を使う *Irusu o tsukau* - To pretend to not be at home

You use this when someone rings on your doorbell and you pretend to not be in. You can also use it for the telephone when someone rings and you don't answer.



Hi, this is Alex, the creator of Learn Japanese Pod. Thanks for downloading these show notes, I hope you find them useful. If you need any help with your Japanese or have any questions or comments please drop me a line at info@learnjapanese.com

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Enjoy!

Alex